



USA Funding Process – How it Works

In recent years over 11,000 Firefly products have been funded in the US through insurance (Medicaid or Private) or Early Intervention Programs, and over 4,000 of these approvals have been during the last two years.

The insurance application process can be daunting when you are going through it for the first time, and can be frustrating as a positive insurance approval is not guaranteed. However, it is very much a team effort and you will be supported by your Therapist/ Clinician and your Assistive Technology Professional (ATP).

Firefly works in partnership with every leading Complex Rehab Technology (CRT) provider in the US, so that our CRT partners can supply Firefly products, and their experienced ATPs can guide you throughout the insurance application process.





How it Works

The below steps illustrate the key stages in the funding application process, and give an idea of what to expect in terms of timeframe:

1

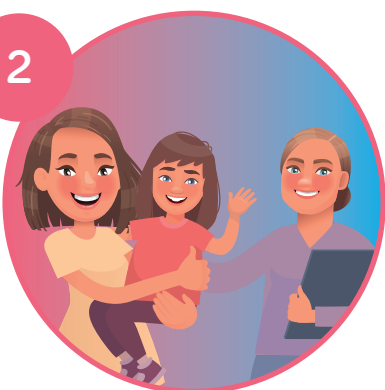


Discuss child's needs with an Expert

- Talk about suitability of products with an ATP or Therapist
- If you need help in contacting some, complete [Firefly's request form](#) and we will put you in touch with a local ATP / Supplier

Typical Timeframe : 1 week

2



Evaluation

- Assessment and measurement by an ATP
- Therapist performs clinical assessment
- Insurance verified
- Select product configuration (size, color etc.)

Typical Timeframe : 1-3 weeks

3



Documentation submission

- ATP requests quote from Firefly
- Clinician reviews info and Letter of Medical Necessity (LMN)
- ATP submits quote and LMN to funding source / insurer

Typical Timeframe : 3-6 weeks



4



Funding Approval Decision

- Funder may ask ATP for additional information
- Yes or no decision made on each individual case
- Denial decision can be appealed if relevant additional information can be submitted

(over 80% of Firefly insurance submissions are successfully funded)

Typical Timeframe : 3-10 weeks

5

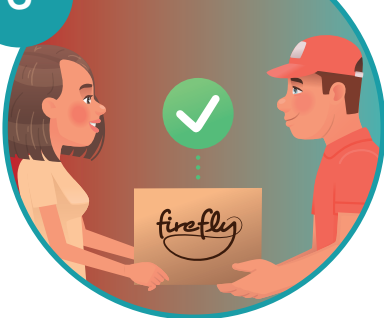


Evaluation

- Complex Rehab Technology provider orders Firefly product
- Product received and quality checked

Typical Timeframe : 2-5 weeks

6



Firefly product Delivered to family

- Delivery and fitting

Typical Timeframe : 1 week

Total Estimated Timeframe : 11-26 weeks

* This is the typical estimated timeframe, in some cases it can take shorter or longer

More Information

If you are unsure about any steps in the process, please contact your local Complex Rehab Technology provider / ATP. If you aren't sure who that is then please complete our Insurance Information Request form.