

splashy

FAQs

1. What is the maximum user weight?
30kgs (66lbs)
2. Where can Splashy be used?
We have tested Splashy for use in the bath/shower, for water play activities, in the garden*, at the beach*.
3. Does Splashy go into full recline?
Splashy has 26 different recline settings with a maximum recline of 140 degrees.
4. Can the floorsitter for Splashy be used with the GoTo Seat?
Yes, we have updated the GoTo Seat so you can now use it with the Splashy floorsitter.
5. Are there any accessories available for Splashy?
Yes, you can purchase additional bumpers on our website.
6. Do I need to take Splashy apart to let it dry?
You will need to detach the recline arm from the backrest, but then it can be hung up to dry as one piece.
7. Where can I get the clinical activity guide?
The clinical activity guide can be downloaded from the therapists section of our website.
8. Is there a higher base with it?
No, the unique feature of Splashy is, that it sits low to the base of the bath
9. Is there only one size?
Yes! The harness and bumpers are all height adjustable and therefore Splashy accommodates from a 1 – 8 year old child or weight limit of 30kg (66lbs)
10. What is the returns policy?
Splashy can only be returned if it has been used in a dry run with labels still attached.
11. Does the seat base recline?
The seat base is fixed to the floorsitter and therefore does not recline.
12. Does Splashy need to be used with the floor sitter?
You will not be able to use the seat without the floor sitter. The floor sitter provides the stability and support to the seat.
13. Can the bumpers be used in different positions?
Yes depending on the level of support your child requires, will determine where the bumpers are required. The bumpers can be used as laterals, leg guides, pommel, anti-slide shelf or headrest.
14. Can the harness be configured between 5 point and 3 point?
The harness can be configured between a 5 point and 3 point harness depending on the level of head and trunk control your child has. Please see the user manual for instructions on how to change the configuration of your harness.

FAQs

15. What is a suitable angle to set Splashy at when lifting my child in and out of the bath?
We recommend you set Splashy in a fully reclined position, before transferring your child in or out of the seat.
16. What colours of Splashy are available?
Splashy is available in pink, blue and green. When ordering Splashy, you are able to mix and match the colour of seat with harness and bumper pack. For example: order a pink seat with green harness and bumper pack.
17. Can the suction cups on the floor sitter be positioned differently?
Depending on the width of your bath, will determine where on the floor sitter the suction cups are positioned. You do not have to use all 6 suction cups, however, the suction cups must mirror each other to ensure the seat is stable and secure within the bath.
18. What is the overall weight of Splashy?
Splashy weighs 4.10kg
19. What are the dimensions of Splashy floorsitter?
**Width – 420mm
Height – 630mm**
20. Is there any latex in Splashy?
No, none of the Firefly products are made with latex.
21. What's included in Splashy?
When you order Splashy you get the seat back, seat base, floorsitter, 5 point harness and four bumpers.
22. Does it come with the bag?
There is no bag for Splashy but there is a Velcro strap at the back which holds the floorsitter and seat together.
23. Can you order replacement covers for Splashy?
At the moment you cannot order replacement covers but it will be something you can order in the future.
24. What size bath does Splashy fit in?
The Splashy floorsitter measures 420mm (16.5 inches) wide. Our design team did months of research of bath sizes with the average size in the UK being 700mm wide and in the USA being 760mm – 850mm.
However, the true dimensions of the bath floor can be measured by measuring the flat surface of your bath from one side to the other across using a tape measure.
25. Do the suction cups need to be used in the bath?
Try to make sure all suction cups are firmly secured to a flat surface before putting the child in the bath. If they can't all be secured, please make sure the Splashy is stable with little movement.